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30th June 2020

Dear Customer,

RST 101 Reagent Supply Issue discontinuation

It is with much regret that I have to inform you that we are unable to fulfill your outstanding orders for the above product.

The raw material supplier has advised us that they are unable to supply us with the raw materials required to manufacture this product.

Unfortunately due to this situation we are cancelling your current orders, and we will update our systems to reflect this.

As an alternative, we can offer Rabbit Plasma Coagulase – this is supplied as a freeze dried lyophilized selectavial in two formats (10 x 3ml and 6 x 20ml). Please refer to the link as below, do not hesitate to contact me if I can provide additional information
<https://mast-group.com/uk/products/id-and-detection/mast-plasma-coagulase-testing/sv783ml/>

Once again, please accept our sincere apologies for the inconvenience this has caused you.

Warm Regards

Sarah Wallis

Sales Support Manager