



30th June 2020

Mast Group Ltd.  
Mast House  
Derby Road  
Bootle  
Merseyside L20 1EA  
United Kingdom

Tel. +44 (0)151 933 7277  
Fax +44 (0)151 944 1332

[www.mastgrp.com](http://www.mastgrp.com)

Dear Customer,

**RST 201 Reagent Supply Issue discontinuation**

It is with much regret that I have to inform you that we are unable to fulfill your outstanding orders for the above product.

We have been advised by the raw material supplier that they are unable to supply us with the raw materials required to manufacture this product.

Unfortunately due to this situation we are cancelling your current orders, and we will update our systems to reflect this.

Once again, please accept our sincere apologies for the inconvenience this has caused you.

Warm Regards

A handwritten signature in black ink, appearing to read "Sarah Wallis". The signature is fluid and cursive.

Sarah Wallis

Sales Support Manager